



Terms and Conditions

Please read these terms and conditions carefully. By accessing this site and any pages thereof, you agree to be bound by the terms and conditions below. If you do not agree to the terms and conditions below, do not access this site, or any pages thereof.

Use of information and materials

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CUSTOMER TRADING AGREEMENT

This Client Trading Agreement ("Agreement") is between OAKPRIMEFINANCE Limited and its affiliates, operator of the brand name OAKPRIMEFINANCE (hereinafter: "OAKPRIMEFINANCE") and any end user ("Client") (each a "Party" and together, the "Parties") and applies to any dealings between them. This Agreement incorporates by reference any additional appendices, including but limited to the Risk Disclosure and Declaration of Beneficial Ownership.

Generally, you will be required to upgrade your live trading account from Dynamic to a Classical Account before your profit can be pulled out of your Live Trading Account!

1. General Services Rule: Client may enter into transactions with OAKPRIMEFINANCE, in connection with spot and forward foreign currency contracts, foreign currencies swap transactions, and such other transactions as OAKPRIMEFINANCE may from time to time make available (the "Services").

2. Margin: The Services may involve margined transactions, requiring Client to deposit cash to secure its obligations under this Agreement (“Security Margin”).

3. Direct Relationship: Unless otherwise agreed in writing, OAKPRIMEFINANCE and Client each enter into this Agreement as principal and OAKPRIMEFINANCE will not accept an undisclosed/unapproved principal acting through Client. With regard to such a principal, Client agrees to provide OAKPRIMEFINANCE with its identity, personal information, and other information that OAKPRIMEFINANCE may seek.

4. No Recommendation or Solicitation: OAKPRIMEFINANCE does not recommend, solicit, offer, advise, suggest, concur on the merits of, or otherwise provide any opinion whether to buy or sell any currency or to engage in any other transaction. Neither the availability of the Services nor any communication by anyone associated with OAKPRIMEFINANCE should be construed in this manner.

5. Errors: Quotations provided by OAKPRIMEFINANCE, via third parties or otherwise, may be incorrect for any reason. Following a transaction involving such quotation errors, OAKPRIMEFINANCE in its discretion reserves the right to correct the affected account balance. Any dispute arising from such errors or corrections will be resolved on the basis of the fair market value of the relevant currency at the time of the error.

6. Market Fluctuations: Client acknowledges that the market for currency is subject to sudden changes due news events and other announcements, acts of war or terrorism, power failures, strikes or civil commotions, business trends, political developments, fluctuations in other financial and commodity markets, and other factors beyond OAKPRIMEFINANCE' control.

OAKPRIMEFINANCE may determine in its sole discretion that an emergency or exceptional market condition exists, in which case it reserves the right to impose trading limits or special terms, cancel or suspend any transaction, or close an account.

7. Availability: This site is not intended for distribution to, or use by, any person or entity in any jurisdiction or country where such distribution or use would be contrary to local law or regulation.



8. Trading Indices: The Client hereby acknowledge that he is aware that in the case of Contract for Difference (CFD) trade, OAKPRIMEFINANCE shall open its trading within 5 minutes of the opening of the relevant market. OAKPRIMEFINANCE reserves the right not to accept any trade of such instrument during the first 5 minutes of the trading day. OAKPRIMEFINANCE reserves its right to cancel any trade, in its own discretion, of such instrument made during the first 5 minutes of the trading day.

9. OAKPRIMEFINANCE shall execute the Client's withdrawal within 96 working hours once all the above conditions are met and upon approval of such by the OAKPRIMEFINANCE Back Office Department. The Client acknowledges that fund transfer times may vary according to its account type, issuing bank, intermediary bank, receiving bank, destination country or any other 3rd party involved in the transfer of funds. OAKPRIMEFINANCE shall not be liable for any fund transfer delay caused by such 3rd party.

10. Complaints: - Based on an operational agreement with OAKPRIMEFINANCE., we are responsible for complaints where End-Users have deposited money through our Platform. Our customer service is always available for any request, complaint or inquiry you may have at : our live support. We have put in place formal procedures for handling complaints fairly and promptly, and each such filed inquiry shall be thoroughly investigated and addressed in a fair manner.

All trading involves risk. CFDs are leveraged products and can result in losses that exceed your initial deposit. Please ensure you fully understand the risk involved and take care to manage your exposure.

Privacy Policy

We accept that customer trust is the establishment of our business. That is the reason we are straightforward about how we gather and utilize the data you give us, and we need to feature the decisions you have for getting to and controlling your data. If it's not too much trouble see beneath to figure out how our different business lines utilize your data to give you the best customer experience. As usual, you can get in touch with us at our live support with any inquiries or criticism.

Data We Collect from You

At the point when you access our platform to do business with us—regardless of whether on our sites, on our applications, at occasions Trades Assets joins in, sorts out or supports, or in our branches or workplaces—we may gather certain individual data about you. For instance:

When you apply for our items, we may gather data, for example, your name, address, standardized savings number, date of birth, pay, and work data.

When you visit our sites or utilize our portable applications, we may gather data, for example, your PC IP address, your gadget identifier, your area, and what pages you view or visit.



When you visit our branches or workplaces or go to occasions that we support or arrange, we may gather contact data, for example, your email address, your telephone number or your physical location. We may likewise gather sound or visual data about you because of safety efforts we use in our offices.

How we Use your Data

We utilize your own data to help items and administrations that you use or that we offer to you. For instance, in the event that you have accounts with us:

We may utilize data, for example, your record balance, trading action, advance sum, and transaction history to show it to you on the web or through our mobile applications.

We may use data, for example, voiceprints for account verification and for use with misrepresentation counteraction innovations.

We may utilize your contact data to advertise our items and administrations to you.